# **NISHI MEHTA**

# User Experience / Web Design



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### **EXPERIENCE**

### 2022-08 - 2024-02

SW Engineer / Associate Designer - Northern Trust, Chicago, IL

- Designated designer for an engineering team supporting development of multiple features for a complex Goals Driven Wealth Management application
- Successfully launched application features including meeting agenda creation, clients' financial assets and goals management, and meeting follow up actions
- Collaborated with engineers, product managers, and business stakeholders to conduct user research, define technical requirements, and deliver designs
- Assisted in bridging the gap between developers and company's Design System to resolve issues in accessibility and responsiveness across devices

### 2022-06 - 2022-08

Development Intern - Aisle Rocket, Chicago, IL

- Assisted developers in authoring E-Commerce websites for Whirlpool, Maytag, and KitchenAid within the Adobe Experience Manager CMS
- Followed Agile SDLC best practices to update JIRA tickets and issues
- Collaborated with development and design interns on the Boys and Girls Club of Southwest Michigan re-brand project to design and develop a responsive, user-friendly, and modern website catering to the client's requirements
- Improved the BGC website's functionality by using dynamic pages and responsive layout for multiple brand locations

### 2020-01 - 2020-03

Sales Operations Intern - Surya Electronics, Glendale Heights, IL

- Researched, tested, and provided feedback on the new ERP software design (front-end and back-end) to improve functionality and development within business
- Trained team members in proper data entry and contract execution in the new ERP database and successfully transitioned office procedures into ERP within 30 days
- Monitored sales organization's compliance with corporate standards of record-keeping for customer and improved production quality by 40%
- Communicated with IT and Engineering department to resolve user interface and database issues and notify manager of updates and changes

### PORTFOLIO nishi-mehta-portfolio.com

## **PROJECTS**

Technology Implementation Plan (Senior Project) - 2022-01 - 2022-02

- Researched an organization's problem in the IoT framework to propose technical solution by implementing a mobile app user interface design to offer voice assistant features in messaging apps
- Analyzed organization's products and services, performed qualitative and quantitative analysis, formed work breakdown structure and schedule, evaluated validation and improvement methods, and researched legal, ethical, and cultural considerations

### **EDUCATION**

DeVry University - Addison, IL

**Bachelor of Science** 

**Computer Information Systems** 

**Specialization** 

Web Development & Administration

**Honor Society** 

National Society of Leadership & Success

**Google UX Design (Certificate)** 

Anticipated June 2024

### **SKILLS**

#### Design

Adobe Creative Suite

Canva

Figma

Interactive Prototyping

**Ideation Brainstorming** 

User Research

**Usability Testing** 

Wireframing

WIX

WordPress

### **Technical**

AEM (Adobe Experience Manager)

**Content Management Systems** 

HTML5, CSS3

JavaScript

JIRA - Agile SDLC

Linux

Microsoft Azure

SQL Query (MySQL)

Visual Studio Code

#### Other

Branding Design & Planning Creative & Technical Writing

E-Commerce

Marketing & SEO

**Project Management**